

Context-Aware Computing: A trend for Next 10 years

- Gartner has identified four broad trends that will change IT and the economy in the next 10 years
 - -Cloud
 - Business Impact of Social Computing
 - Context-Aware Computing
 - Pattern Based Strategy
- Research focus for HP Labs China in the next three years
- Context
 - -Any information that can be used to characterize the situation of an entity [Dey01].
- Context-Awareness
 - -The ability of an **application** to understand and use the current context of the users to adapt the application's operations, thereby delivering high quality and well personalized user experience
 - -The ability of a **system** to understand and use the current context of the system to adapt the system's operations, thereby achieving high system performance



Outline

- Supporting Context-Awareness: Applications
 - -Context-aware web content delivery
 - -Context-aware IT support for enterprise users
 - -Context-aware network system optimization
- Technical Challenges
- Generic Framework for Context-Aware Computing



Context-Aware Web Content Delivery

Help users consume valuable information on the Web





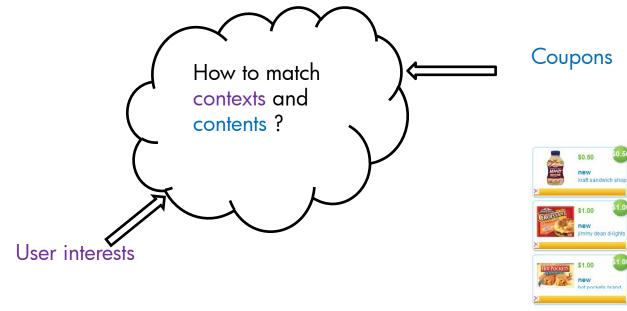


Parallel Processing for Efficiency



Context-Based Coupon Recommendation



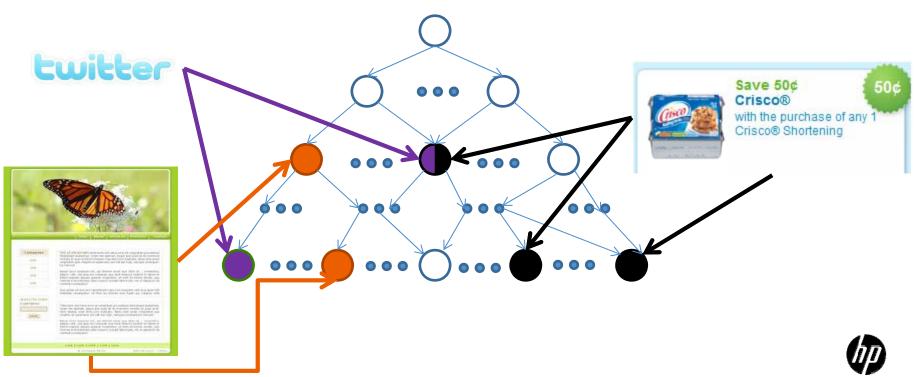




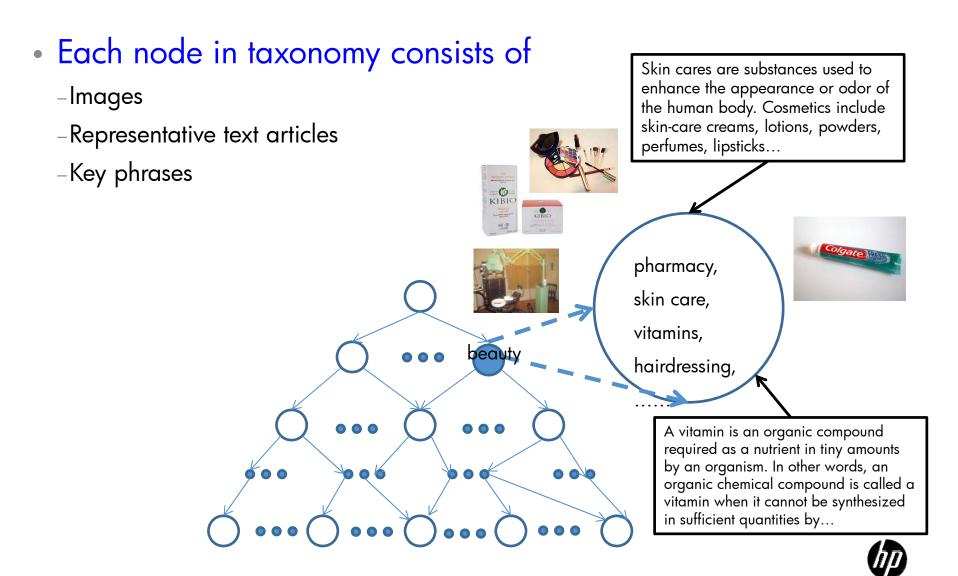


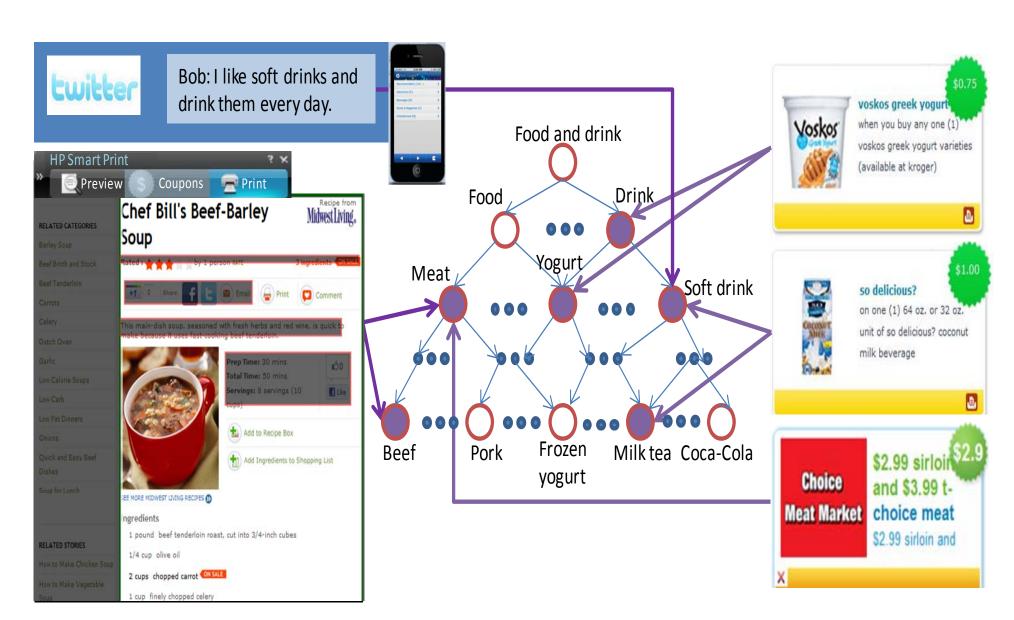
Technical Approach

- Concept taxonomy serves as semantic model
 - -Coupon maps to concept nodes (offline)
 - -User context maps to concept nodes (online)
 - -Graph matching based on concept similarity



Technical Approach (cont.)







Context-Aware Web Content Delivery

Recommend right web content to right users at right time

Ad/Coupon Selection "Print Package" Recommendation (frequent print pattern) Content Recommendation e.g., news, magazines, articles, crosswords, menus



IPG/IWS Scheduled Delivery





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Context-Aware Enterprise Search

Better enterprise search to help users find solutions for IT problems

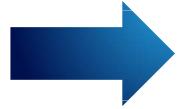














Related Queries

Acronym Support

Query Classification

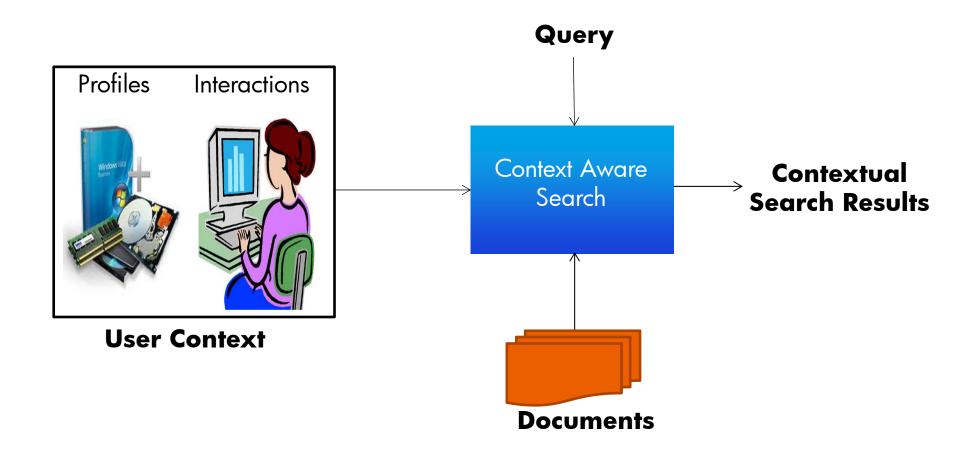




Knowledge for IT Support



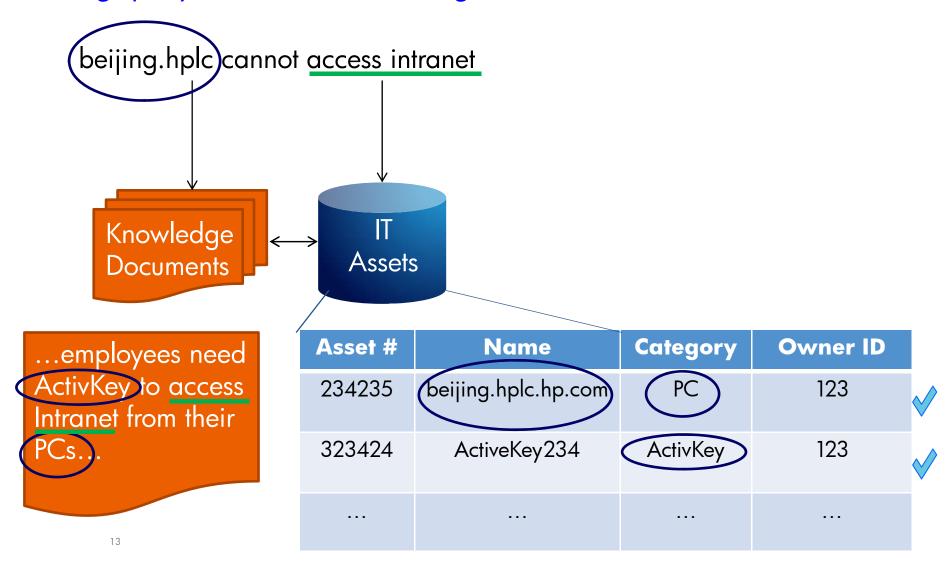
Context-Aware Enterprise Search





Related Entity Search

Finding query relevant entities using structured and unstructured data



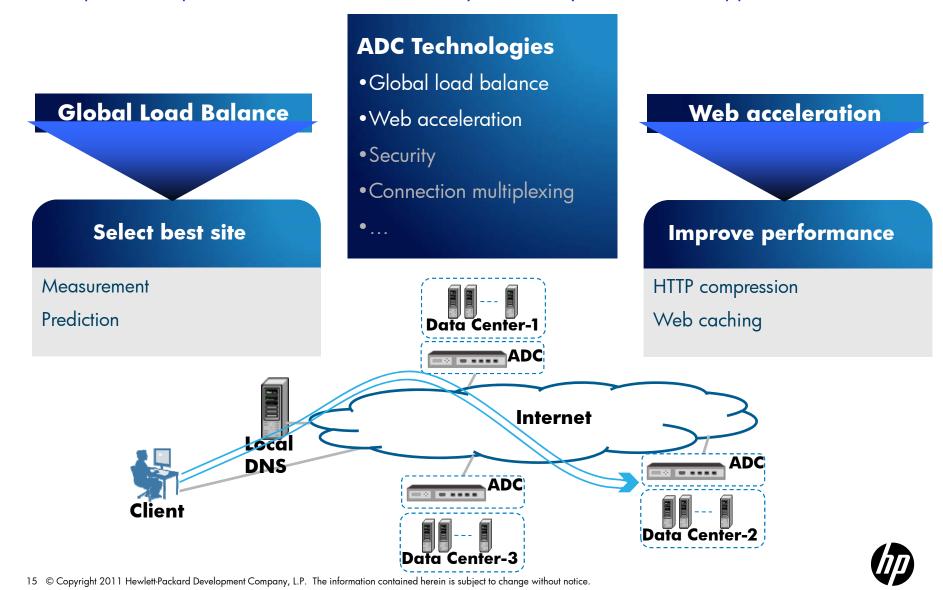
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Networking: Optimization for Application Delivery Controller

Optimize response time, increase availability/scalability of networked applications



Context-Aware Network System Optimization

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Bring intelligence into network services to improve performance and reduce cost by leveraging system, network and application/user context



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Technical Challenges

- Context collection
 - -Context inference
 - -Context collection through online game
- Wide variety of context types and data formats
 - -Social media contents, web pages, user profile information, etc.
 - -Combine knowledge from both structured and unstructured data
- Content-context mapping
 - -Very different from join operation in DBMS
 - -A diverse set of context modeling approaches
 - Ontology based semantic model
 - Page structure based model
 - Co-occurrence based syntactic model



Technical Challenges (cont.)

- Context relevance ranking
- Context freshness
- Context consistency
- Privacy concerns
 - -Context collection, usage, and sharing
 - -Investigate anonymization
- Performance
- Scalability
- Evaluation



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CONTEXT ANALYTICS

Context-Aware Applications

Consumer contexts (IPG)

Enterprise contexts

ArcSight

Network system contexts

context

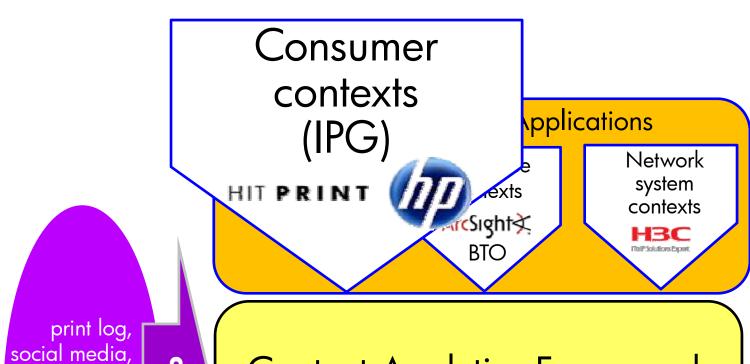
Context Analytics Framework

generic support for context-aware computing

knowledge for modeling

content





Context Analytics Framework

generic support for context-aware computing

ad/coupon, content news, magazine, web page,

knowledge for modeling

ontology, print log, ...

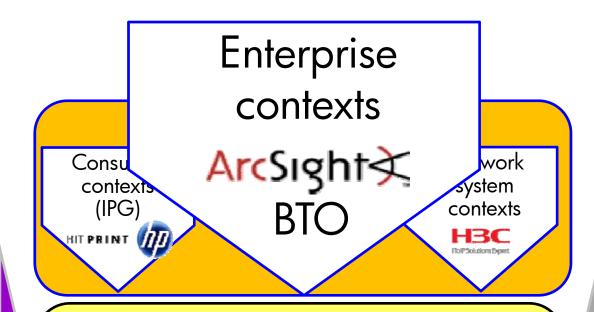


context

web page

user profile

visited,



search query, user profile, machine configs

context

Context Analytics Framework

generic support for context-aware computing

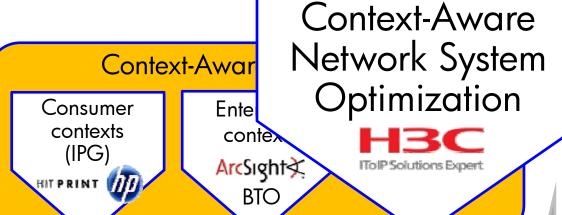
knowledge for modeling

query history, trouble shooting history, bug DB

content

queries, trouble shooting template, anomaly pattern





Aşıtı (klerke Context

Colditability, p., buttern butteridewity, th, Trolloiss partern context

...

Context Analytics Framework

generic support for context-aware computing

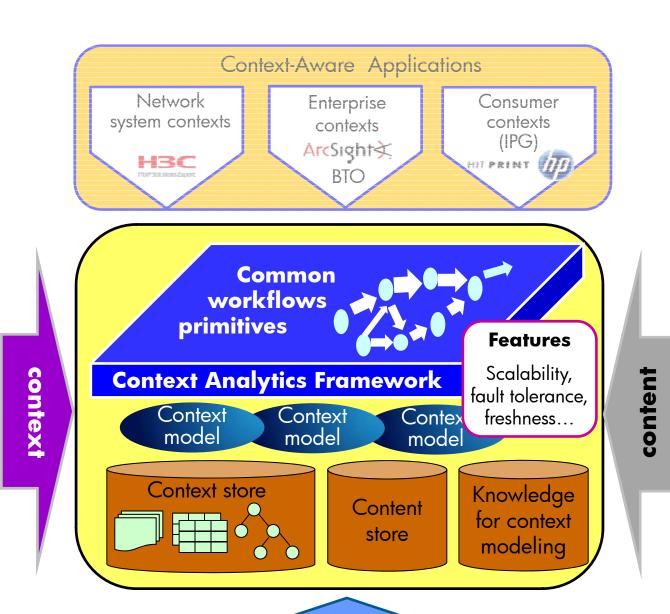
knowledge for modeling

Geographic information, network topology, historic Internet measurement data, access log, processing history...

content

Operations (forwarding, compression, caching...)





knowledge for modeling



System Framework: Technical Challenges

- Identifying common primitives and work flows
 - -Application studies
- Balancing generality, usefulness, and efficiency
 - -First support three application studies, then generalize to wider scope
 - -Low-level primitives + operators for popular context models
- Realizing common support for parallel processing, fault tolerance, and context freshness
 - -Question: how to divide the data and computation?
 - -Investigate a combination of MapReduce and database techniques



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BTO

Network system contexts

context

Context Analytics Framework

generic support for context-aware computing

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Thanks!



Q &A

